



Watching Education Videos

The ACCD will be releasing pre-Edition training material for ICD-10-AM Tenth Edition in the form of a series of videos accessible through the ACCD website. These videos will be presented using the MP4 file type which is now the most widely used file format for creating and playing videos. We've chosen MP4 because it is supported by both the SharePoint 2013 Video web part and the Silverlight Video web part, one of which is required to play videos, depending on which browser and version you're using.

While almost every browser will successfully play MP4 videos, some require different mechanisms for doing so. There are also limitations on some older browsers which cannot render these types of files. The minimum version of Internet Explorer is Version 8 on Windows XP.

MP4 video files will play according to the type of video player available and these are effectively HTML5 (most current browsers) and Silverlight (older browsers). The important thing to note is that the way videos are played may be determined by your IT department allowing the use of plugins such as Silverlight. If you are unable to download or stream a video, you may need to speak to your IT staff in order to have them allow the necessary video player to be installed. We have tested the five most commonly used browsers in no particular order of importance, i.e. Internet Explorer, Google Chrome, Mozilla Firefox, Apple Safari and Opera.

Please note that ACCD are not able to provide support for the configuration or customisation of different browsers. This can only be done by your own IT staff as they may have policies and procedures that restrict the use of certain software.

The following table outlines how different browsers will render the videos:

Windows XP

Browser	Version	Media Player	Notes
Google Chrome	41.0.2272.76	Silverlight	May require permission to run Silverlight. Sound may not work. This may be due to an incorrect file association between the QuickTime Media player and the MP4 file type
Internet Explorer	8.0.6001.18702	Silverlight	Sound may not work. This may be due to an incorrect file association between the QuickTime Media player and the MP4 file type
Mozilla Firefox	36.0.1	Silverlight	May require permission to run Silverlight. Sound may not work. This may be due to an incorrect file association between the QuickTime Media player and the MP4 file type
Opera	27.0.1689.76	Silverlight	May require permission to run Silverlight. Sound may not work. This may be due to an incorrect file association between the QuickTime Media player and the MP4 file type
Safari	5.1.7.7534.57.2	Silverlight	May require permission to run Silverlight

Windows Vista (not tested)

Browser	Version	Media Player	Notes
Google Chrome	<i>Not tested</i>	<i>Not tested</i>	n/a
Internet Explorer	<i>Not tested</i>	<i>Not tested</i>	n/a
Mozilla Firefox	<i>Not tested</i>	<i>Not tested</i>	n/a
Opera	<i>Not tested</i>	<i>Not tested</i>	n/a
Safari	<i>Not tested</i>	<i>Not tested</i>	n/a

Windows 7

Browser	Version	Media Player	Notes
Google Chrome	41.0.2272.76	Silverlight/HTML5	Video and sound should play automatically
Internet Explorer	9.0 10.0 11.0.9600.17633	Silverlight Silverlight Silverlight/HTML5	All 3 versions of IE should run videos and play sound correctly
Mozilla Firefox	36.0.1	Silverlight/HTML5	Video and sound should play automatically
Opera	27.0.1689.76	Silverlight/HTML5	Video and sound should play automatically
Safari	5.1.7.7534.57.2	Silverlight	Does not play videos automatically, requires authentication to download, may require configuration to allow Silverlight to run

Windows 8 (not tested but should behave like Windows 8.1)

Windows 8.1

Browser	Version	Media Player	Notes
Google Chrome	41.0.2272.76	HTML5	Should run without issues, some images may not display correctly
Internet Explorer	11.0.9600.17633	HTML5	Should run without issues
Mozilla Firefox	36.0.1	HTML5	Should run without issues, some images may not display correctly
Opera	27.0	HTML5	Should run without issues, some images may not display correctly
Safari	5.1.7	Silverlight	Does not play videos automatically, requires authentication to download, may require configuration to allow Silverlight to run